



## SHIPPING POLICY

### Domestic Shipping Policy

#### Shipment Processing Time

All orders are processed within 24 hours of receipt when received Monday through Friday. Orders are not processed or shipped from Friday, 12 pm CST through Sunday, or on holidays.

If your shipment experiences a significant delay, we will contact you via email or phone.

#### Shipping Rates and Delivery Estimates

Shipping charges for your order will be calculated and displayed at checkout.

#### General Products (Order Value-Based Rates):

The following rates apply to select general products based on the order value:

| Order Value         | Method       | Shipping Amount |
|---------------------|--------------|-----------------|
| \$1.00 - \$2.99     | FedEx Ground | \$10.00         |
| \$3.00 - \$49.99    | FedEx Ground | \$15.00         |
| \$50.00 - \$1000.00 | FedEx Ground | \$20.00         |
| \$1001.00+          | FedEx Ground | \$10.00         |

#### Weight-Based Rates (USA Domestic Shipping):

For most products, including Engine Fans, shipping rates are determined by the weight of the order. The following rates apply for FedEx Ground shipping within the USA:

| Weight Range       | Shipping Amount |
|--------------------|-----------------|
| 0 - 5 lbs          | \$17.00         |
| 6 - 10 lbs         | \$18.00         |
| 11 - 15 lbs        | \$19.00         |
| 16 - 20 lbs        | \$20.00         |
| 21 - 25 lbs        | \$22.00         |
| 26 - 30 lbs        | \$28.00         |
| 31 - 40 lbs        | \$35.00         |
| 41 - 60 lbs        | \$42.00         |
| 61 - 75 lbs        | \$52.00         |
| 76 - 85 lbs        | \$61.00         |
| 86 - 95 lbs        | \$72.00         |
| 95 - 110 lbs       | \$87.00         |
| 111 - 125 lbs      | \$100.00        |
| 126 - 150 lbs      | \$125.00        |
| 150 - 200 lbs      | \$175.00        |
| 200+ lbs (Pick-up) | \$225.00        |

Note: The above weight-based rates apply to FedEx Ground shipping within the USA. Rates for other shipping methods or regions may vary and will be calculated at checkout.

#### Shipment to P.O. Boxes

We are unable to ship to P.O. boxes.

#### Shipment Confirmation and Order Tracking

You will receive a Shipment Confirmation email with your tracking number once your order has shipped. The tracking number will be active within 24 hours.

#### Customs, Duties, and Taxes

Gorsuch Performance Solutions is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the customer's responsibility (including tariffs, taxes, and other costs).

#### Damages

Gorsuch Performance Solutions is not liable for any products damaged or lost during shipping. If you receive your order damaged, please file a claim with the shipment carrier. Save all packaging materials and damaged goods before filing a claim.

#### Risk of Loss / FOB Terms

All shipments are made FOB Origin (also known as FOB Shipping Point). This means title to the goods, risk of loss, and responsibility for damage pass to the buyer as soon as the products are delivered to the carrier (FedEx or otherwise) at our facility.

We ensure proper packaging and labeling in accordance with carrier guidelines, but we are not liable for loss, damage, delay, or other issues that occur during transit. The buyer assumes all risk after the carrier takes possession.

If a shipment is lost or damaged in transit, the buyer should file any claims directly with the carrier. We will provide reasonable assistance (such as invoices, photos, or proof of shipment) upon request.

This applies whether we arrange and bill for shipping or the buyer uses their own carrier account.

THANK YOU FOR YOUR BUSINESS. WE APPRECIATE YOU!

